## MultiGene Thermal Cycler TC9600-G/TC9600/TC6000-G/TC6000

## **Operation Manual**

Ver.1.4 Labnet International, Inc.

#### **PCR Disclaimer:**

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## 1. Safety Precautions

Before using the MultiGene Gradient thermal cycler for the first time, please read this entire operating manual carefully. To guarantee problem free, safe operation of the MultiGene thermal cycler, it is essential to observe the following points.

- Do not use the machine in a potentially explosive environment or with potentially explosive chemicals.
- Install the machine in location free of excessive dust. 2.
- 3. Avoid placing the machine in direct sunlight.
- Choose a flat, stable surface capable of withstanding the weight of the machine.
- Install the machine in the room temperature 15 ~ 30°C, relative humidity 20 5. ~80%.
- DO NOT block the air vents. 6.
- Keep the side and rear of the machine at least 30cm from the wall or other 7. machine.
- 8. Make sure the power source conforms to the required power supply specifications.
- To avoid electric shock, make sure the machine is plugged into a grounded electrical outlet.
- 10. Do not allow water or any foreign objects to enter the various openings of the machine.
- 11. Switch off the machine before cleaning or performing service on the machine, such as replacing the fuses.
- 12. Repairs should be carried out by authorized service personnel only.



**High Temperature Label:** Please be aware of the heated block.



Warning Label: Please be aware of the danger of electric shock or other dangers.

## 2. General Description

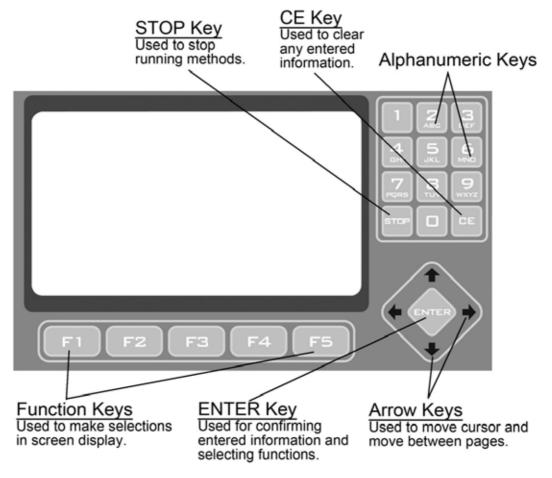
The MultiGene Gradient thermal cycler is a powerful, reliable and affordable thermal cycler. It is equipped with a gradient function that enables the user to set a maximum 24 °C temperature gradient between the left and right rows in the sample block at each temperature.

#### 2.1 Features

- Easy-to-operate slide and lever type lid which prevents accidental skin burn
- Large LCD panel enhances visibility and ease-of-operation.
- Graphic display makes programming quick and simple.
- Simple and easy to use graphical interface.
- Extended Temperature return function that makes touchdown possible
- Gradient function enables optimization of annealing temperatures.
- Preset protocols that make starting amplification easier.
- Air intake vents on the front and sides and exhaust vents on the rear that reduce heat-based interference with other equipment.
- Interchangeable blocks.
- Automatically creates operating history and error logs.
- Heated lid to prevent the formation of condensation.
- Robust and attractive design.

#### 2.2 Product Overview

The front panel of MultiGene thermal cycler includes a display panel and 22-key keypad which consists of function keys (F1-F5), alphanumeric keys, directional arrow keys and the **ENTER** key.



**Figure 1. Front Panel Overview** 

Name	Function
Function Keys	Use the function keys (F1 to F5) to activate the "button" displayed on
(F1 to F5)	the screen above the key; for example, F1 for RUN.
Directional	The four Directional Arrow keys can move the cursor into different
Arrow Keys	directions.
ENTER key	The current selection is activated or accepted when the ENTER key is
	pressed.
Alphanumeric	The alphanumeric keys are usually used as number keys for the entry
Keys (0~9)	of time, temperature, password and cycle numbers. When entering a
	user name or protocol name, a small screen will pop out to display the
	letters after pressing the Alphanumeric keys. Press the selected key
	until the desired letter is highlighted. Press the ENTER key to select
	the letter or wait 5 seconds.
CLEAR key	Press CLEAR key will erase the entry in an input field.
(CE)	
STOP key	By pressing STOP, the Protocol current running will be terminated.

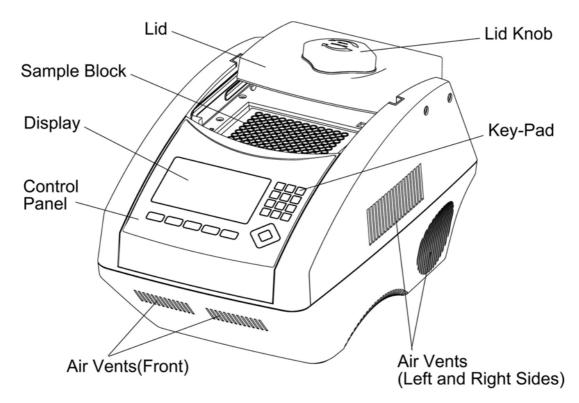


Figure 2. Front View

Name	Function			
Lid	The lid with heating pad is designed to protect against evaporation			
	resulting from heating of the reaction tube and reaction plate.			
Lid Knob	Rotate Lid Knob in clockwise will lower the heating plate to place			
	pressure on the cap of tubes. This forces the tubes to sit firmly in the			
	block for better contact. Rotate Lid Knob in counter-clockwise			
	direction until the Lid pops up. Only after the Lid pops, can users			
	slide the Lid to the rear.			
Sample Block	Section of the unit in which sample tubes and plates are placed.			
Key-Pad	Used to enter the various Protocols and settings.			
Control Panel	which includes Display and Key-Pad			
Display	Displays current status of the various system features and functions.			
Air Vents (Front)	for air output			
Air Vents (Left	for air output			
and Right Sides)				
Air Vents	for air intake			
(Bottom)				

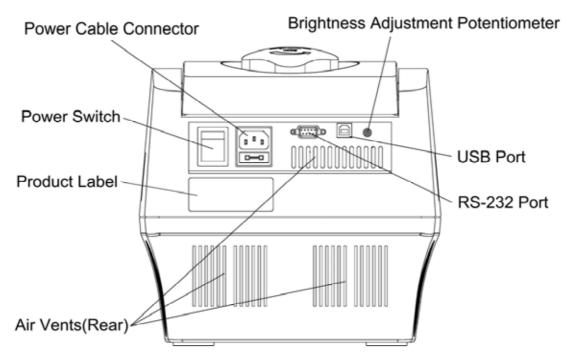


Figure 3. Rear View

Name	Function			
Power Cable	Power cable socket and fuse.			
Connector				
Power Switch	Power On/Off switch			
Brightness	Control the brightness of LCD panel. Please use Philip-head screw			
Adjustment	driver to adjust it.			
Potentiometer				
USB Port	For protocol or logs transfer to the computer			
RS-232 Port	For protocol or logs transfer to the computer			
Air Vents(Rear)	For air output			
<b>Product Label</b>	Indicate the model name, serial number, power specification, and			
	other important information			

## 3. Getting Started

## 3.1 Unpacking

Open the MultiGene Gradient/non-Gradient thermal cycler package and confirm that all items below are included:

- MultiGene Gradient/non-Gradient thermal cycler unit
- Operation manual
- Electric fuses (7A & 3.15A)
- AC power cord

Warranty card

• 0.5/0.2 ml Labnet tubes

If there are any items missing, damaged, or incorrect items, please contact your distributor or sales representatives immediately.

Note: Please use 7A fuse in power source 100~120/50~60Hz countries, while 3.15A fuse is for power source 200~220V/50~60Hz countries.

## 3.2 Initial Operation

Place the machine on a steady, flat table. Please keep the machine at least 30cm from the wall or other machine. Connect the power cord to the power socket in the rear of the machine. Check the power source is compatible with your machine's fuse rating input.

Press Power On/Off Button to switch on the machine. The screen will show the software version for 10 seconds and then enter User Folder screen. Pressing any key will go to User Folder screen immediately.

#### 3.3 Heated Lid

The Heated Lid heats the air in the upper part of the sample vessels at higher temperature than the reaction mixture. This prevents condensation of the evaporated water vapor on the vessel walls, keeping the concentration unchanged during the heating and cooling cycles. The top also places pressure on the caps of tubes and film on titer plates to prevent vapor loss and cross contamination of samples.

When using plates it is highly recommended using a Silicone Compression Mat (Labnet TC96-CM-10) to assist in placing even pressure on the plates.

#### Note:

1. If MultiGene is started cold, approximately two to three minutes will be required

before heated lid is at operating temperature.

- 2. To avoid heat dissipation, the Heated Lid should be closed and tighten during a protocol run. Keeping the heated lid open during a protocol run might cause "HEATER ERROR", because the heated lid fails to reach the set temperature.
- 3. To evaporate the condensation water inside sample block, and to avoid "HEATER ERROR", users should turn off the Lid Temperature under SYSTEM mode before heating the sample block and keeping the lid open.

## 3.4 Lid Opening/Closing

There are two ways to open the lid: 1) Slide the lid to the rear, 2) lift up the lid. The first method is recommended for common operations and to prevent the skin burn from the heated lid. The second method is used to clean up the heating plate of the lid.

Rotate Lid Knob in a clockwise direction to lower down the heating plate and press down on the cap of tubes, tighten until you feel resistance. This adjustment will provide better contact between the tube or plates and the block for better performance. Rotate the Lid Knob in counter-clockwise direction as shown in Figure 4 until the Lid pops out. Only when the Lid pops out, users can slide the Lid to the rear as shown in Figure 5.

To lift up the lid for heating plate cleaning, please refer Figure  $6 \sim 8$ .

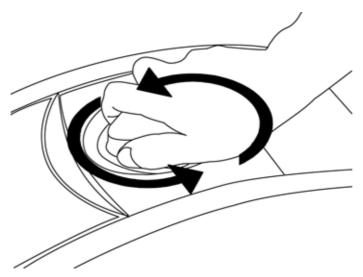


Figure 4. Rotate Lid Knob to open the lid

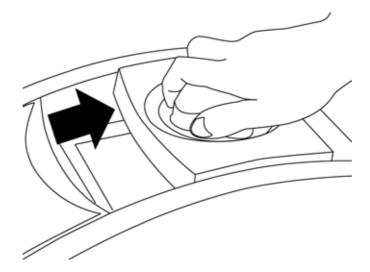


Figure 5. Slide the lid backward to access the block

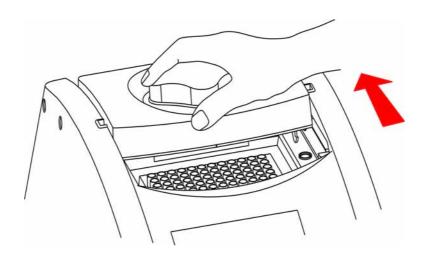


Figure 6. Slide the lid to align the lid hinge with notches of top case

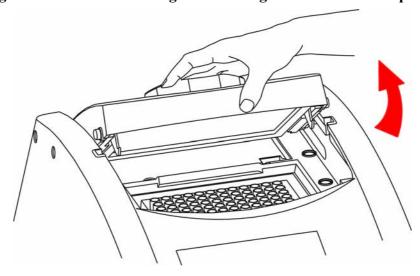


Figure 7. Lift the lid



Figure 8. Rest the lid in vertical position

## 3.5 Function Map

The User Screen includes 5 function options; 1) **VIEW** folders under selected User folder, 2) **NEW**(Create) a User, 3)**EDIT** a User, 4)**DELETE** a User, 5)**SYSTEM**. Once a user folder is selected and the password is approved, users can; 1) **RUN** a Protocol, 2)**NEW**(Create) a protocol, 3) **EDIT(VIEW)** a Protocol, and 4) **DELETE** a Protocol. The function map can is shown in Figure 6. Various functions, including Gradient, can be added to the selected/created Protocol.

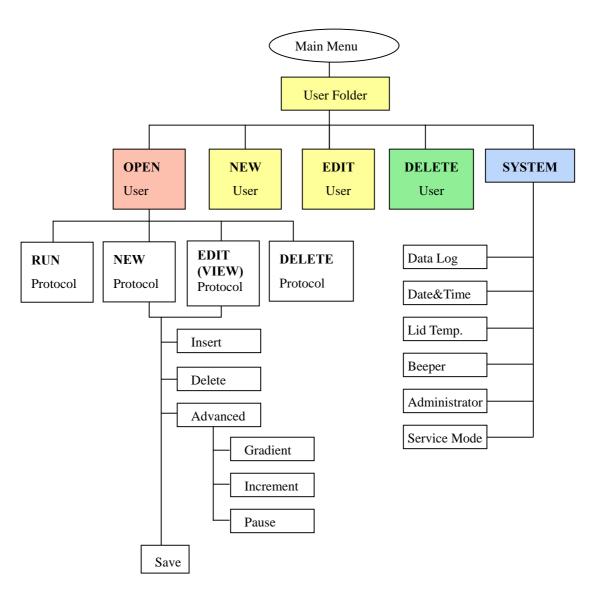


Figure 9. Operation Flowchart

## 3.6 Key Entry System

Note that the alphanumeric keys are assigned multiple characters, selectable by repeatedly pressing the key to cycle through the available characters. The highlighted character or number will automatically be entered into the name of a newly created or edited Protocol (or User) after a very short period of time, if users don't continue to press the key.

Key No.	Key Representation
0	0, space, +, =, <, >, &, (, ), %
1	1, . , , , -, ?, ', #, : , ; ,/
2	A, B, C, a, b, c, 2
3	D, E, F, d, e, f, 3
4	G, H, I, g, h, i, 4
5	J, K, L, j, k, l, 5
6	M, N, O, m, n, o, 6
7	P, Q, R, S, p, q, r, s, 7
8	T, U, V, t, u, v, 8
9	W, X, Y, Z, w, x, y, z, 9

## 3.7 Loading the Reaction Vessel

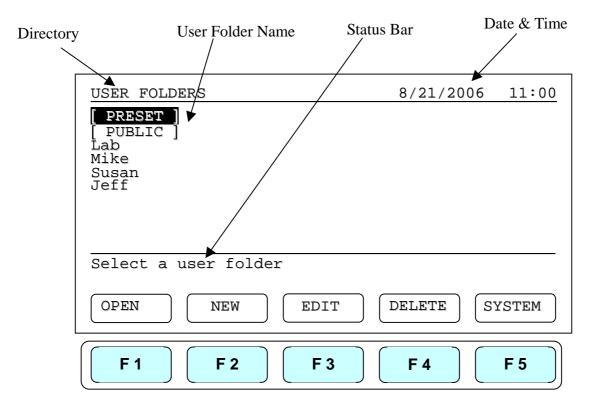
For the optimal performance of the MultiGene, we recommend Labnet tubes and plates. The recommended sample volume for 0.2 ml tubes or 96-well plates is 5-100ul, while the 0.5 ml tubes is 50-200ul. If using the heated lid with 96 well plates it is highly recommended to use a Silicone Compression Mat (Labnet TC96-CM-10, Axygen 521-01-601) to assist in placing even pressure on the plates.

Note: To avoid deformation of the sample tubes or Strips, it's important to load at least one tube in each of the four corners and at least four tubes in the center of the block, this will distribute the pressure evenly throughout the surface.

## 4. User Folder Management

After the unit is turned on, the initial screen which contains software version and manufacturer's name will show up for 10 seconds and then enter User Folder screen. Pressing any key will go to User Folder screen immediately.

A sample screen is shown below.



Users can use the function keys(F1~F4) above to view, create, edit and delete the User folders. F5:SYSTEM is used for system settings.

#### Note:

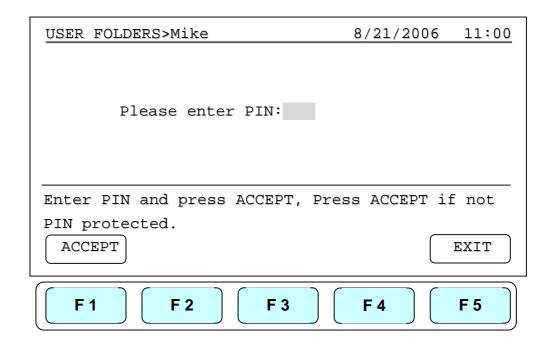
- 1. The [ PRESET ] and [ PUBLIC ] folders are pre-registered folders which require no **Personal Identification Number(PIN)** to enter.
- 2. The [ PRESET ] folder includes some frequently-used Protocols defined by vendor, while the [ PUBLIC ] folder is open to all users.

## 4.1 Viewing a User Folder

All Protocols are stored inside the User folders. Use directional arrow keys to select a User folder. Press **F1:OPEN** to view the names of all Protocols inside the selected folder.

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To view the contents of the User, will require you to enter the 4-digit **Personal Identification Number(PIN)** as shown in the screen below. After the PIN is entered, press **F1:ACCEPT** or **ENTER** key to confirm the PIN. To run a Protocol, please refer Section 5.1.



### 4.2 Creating a New User Folder

Under User Folder screen, press **F2:NEW** can create a new User folder. After entering the new User name, press **F1:ACCEPT** to accept the new User folder name. The MultiGene will prompt you to enter a 4 digit PIN. Pressing **F1:ACCEPT** will save the new folder name and PIN.

Max. User folder name: 12 characters

Max. User folder no.: 20

## 4.3 Editing a User Folder

Under the User Folder screen, use directional arrow keys to select a User folder. Press **F3:EDIT** to edit the User name. A PIN is required to edit the User folder name. After editing the User folder name, press **F1:ACCEPT** to save the edited User name.

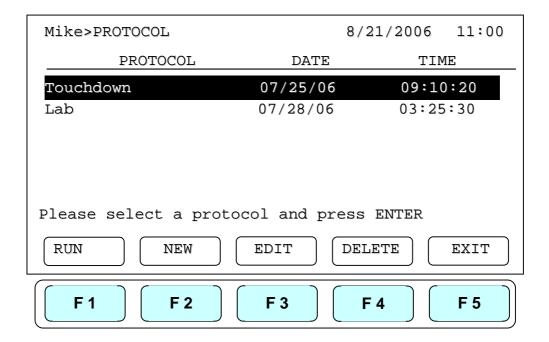
## 4.4 Deleting a User Folder

Use directional arrow keys to select a User folder. Press **F4:DELETE** to delete the selected User folder. You are required to enter the PIN and press **F1:ACCEPT** or **ENTER**. The screen will prompt "Do you want to delete". Press **F1:ACCEPT** to confirm the deletion. Press **F5:EXIT** to abort the deletion.

Note: User folders which contain any protocols can't be deleted except by administerator.

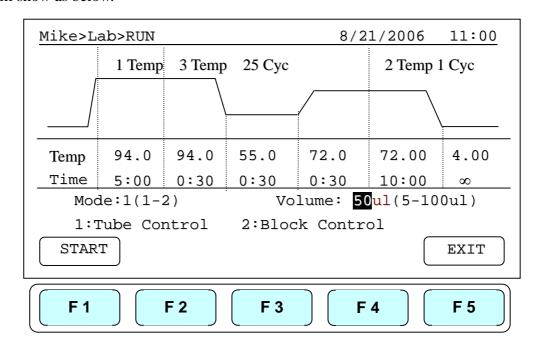
## 5. Protocol Management

After entering the selected User Folder, users can press F1~F4 keys to Run, New(Create), Edit(View) and Delete a selected Protocol as shown below.



## 5.1 Running a Protocol

1. Press **F1:RUN** to run the selected Protocol under the User folder screen. The screen will show as below.



2. Users are required to select a Temperature Control Mode before running the Protocol.

**Mode 1(Tube Control):** Enable system operation with simulated temperature control. If Mode 1 is selected, users are required to input the sample volume (5-100ul). In this mode, temperature control is based on Block temperature and an algorithm which estimates sample temperature based on the block temperature and the sample volume. Recommended for more accurate temperature control.

**Mode 2( Block Control):** Enable system operation with maximum temperature control based on the actual block temperature. Recommended for normal operation.

3. Press **F1:START** to run the Protocol.

#### Note:

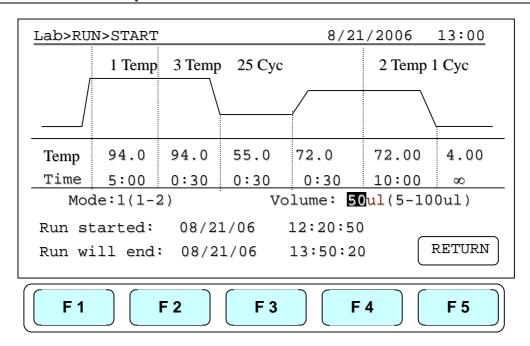
- 1. The highlighted temperature (**Temp**) value represents the current block temperature during Protocol running. The highlighted time (**Time**) value below represents the remaining running time in the temperature segment. Once the countdown is completed, the highlighted section will continue to move to the next temperature or cycle segment and start counting down the time.
- 2. The Lid temperature will flash on the status bar when the Protocol starts and remain on until it reaches 50°C. When the lid reaches 50°C "HOT!" will appear in the right hand corner and remain until the temperature falls below 40°C. The sample block will start to heat up when the lid temperature reaches its set temperature.

#### 5.2 Pause a Protocol

During running of the Protocol, press **F1:PAUSE** will pause the running Protocol for 10 minutes. The Protocol will continue after the Pause stops. The Protocol won't be paused until set temperature is achieved. To resume running the Protocol, press **F1:RESUME**.

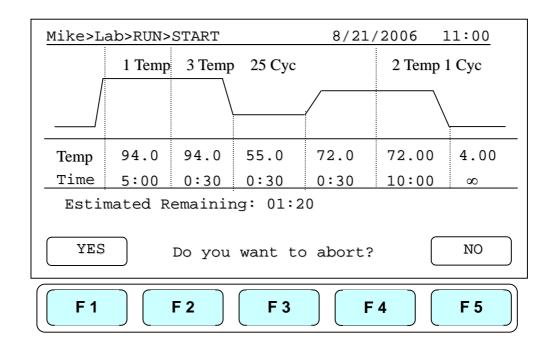
## **5.3 Viewing Running Protocol Information**

Press **F2:INFO** to view the Protocol information screen as shown below during operation. Press **F5:RETURN** to return the running Protocol screen. The Protocol information screen will return to the running Protocol screen in 3 minutes, if **F5:RETURN** is not pressed.



## 5.4 Terminating a Protocol

- 1. Press **F5:EXIT** or **STOP** key in the bottom-left side of the Alphanumeric keypad to terminate a running protocol.
- 2. The display will show message "Do you want to abort?" as below.
- 3. Press **F1:YES** or **STOP** key again to terminate the Protocol. Press **F5:NO** to return to the running Protocol.
- 4. The display screen will return to Protocol screen.

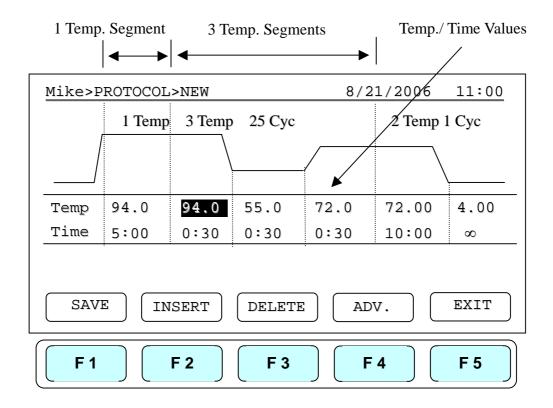


## 6. Creating a New Protocol

A new Protocol can be created by going to the User Folder and selecting and editing a basic Protocol format, and then assigning it a new name.

- 1. Select User name on User screen. Press **F1:OPEN** or **ENTER** button to enter User Folder.
- 2. Key in PIN to enter the User's folder.
- 3. Press **F2:NEW** to create a new Protocol by using a standard template, shown below.

Note: Users can create a new Protocol under **Public** folder without a PIN. Users can create a new Protocol inside **Preset** folder, **BUT** can not save these changes to the original protocol settings.



## **6.1 Changing Temperature/Time Values**

- 1. Press directional arrow keys to move cursor to the temperature or time settings required to be changed.
- 2. Enter your desired values and press **ENTER** or to move cursor to other values to save the settings.

The temperature and time ranges are shown below.

Temperature range: 4.0 to 99.9 °C

Time range (minute: second): 00:01 to 99:59 (  $99:99 = \infty$  )

## **6.2 Inserting/Deleting Temperature Segment**

Temperature Segment can be inserted or deleted by selecting F2:INSERT or F3:DELETE key. The inserted or deleted temperature segment is dependent upon the location on the temperature segment where the cursor is positioned. If the cursor is positioned inside the first multi-temperature/time segment, pressing F2/F3 will insert/delete the whole Multi-Temperature Cycle. If the cursor is located in any other Multi-Temperature/Time segment only the selected segment will be inserted/deleted.

## 6.3 Changing Temperature Segment Count (Temp) and Cycle Count (Cyc)

The Temperature Segment Count(Temp) can be modified by entering a new value (1 to 9) in the first Temperature position and pressing ENTER. When the Temperature Segment Count is larger than one, the temperature Cycle Count (Cyc) will appear. The Multi-Temperature Segment will cycle during this segment. The maximum temperature segment per protocol is 12 segments. The temperature segment count and cycle count ranges are shown below.

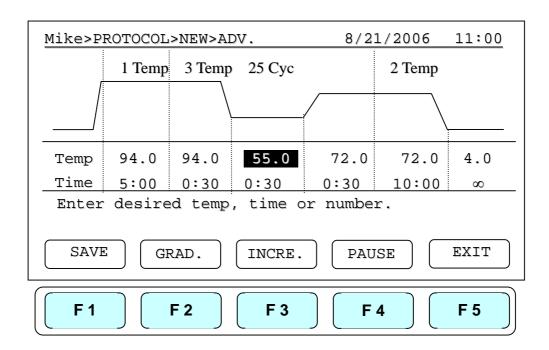
**Temperature Segment Count(Temp.) range: 1 to 9** 

Cycle Count(Cyc) range: 1 to 99

## **6.4 Advanced Settings**

Users can set up the following advanced functions: 1) **Gradient**, 2) **Temperature/Time Increment/Decrement**, 3) **Pause**,.

**F4:ADVANCE** button, is used to enter these settings. The screen below will be displayed.



#### **6.4.1 Gradient Temperature Setting**

- 1. To enter a Gradient Temperature setting, place your cursor on the desired Temperature Segment. Select **F2:GRAD.** to enter the screen below.
- 2. If "Gradient is off" Enter the Low-temperature setting and the High-temperature setting, then press **ENTER** to confirm the values. The screen will show the calculated temperature gradient from row 1(Left) to 12(Right). This reflects the variation of the temperature from the left side (coolest) to the right side (hottest) of the block.
- 3. Press **F1:ACCEPT** to confirm the settings. Press **F2:CLEAR** to re-enter the settings. A capital letter and High-temperature value; "**G70.0**", will appear on the Temperature Segment graph and Low-temperature value will be shown on the Temp value of the section.

To remove the Gradient Temperature setting, place your cursor in the same temperature segment with "G" Gradient Temperature symbol. Press F2:GRAD. Again. The screen will show the calculated temperature gradient and High- and Low-temperature settings. Press F2: GR.OFF to clear the High- and Low-temperature settings. Press F5:EXIT will delete the Gradient Temperature setting and its symbol.

The Gradient temperature ranges are shown below.

Temperature setting range: 30.0 to 99.0 °C
Temperature difference: 6.0 to 24.0 °C

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Note: The temperature values between  $2^{nd}$  and  $11^{th}$  rows are calculated values and represent an algorithmic based on the heat distribution though out the block.

Mike>P	ROTOCOL	/2006	11:00				
Row	01	02	03	04	05	06	
Temp	84.0	84.6	85.2	85.8	86.4	87.0	
Row	07	08	09	10	11	12	
Temp	87.5	88.0	88.5	89.0	89.5	90.0	
Low T	Temp: 84.0		High To	emp: 90.0			
	GR	OFF	GRAD	DIENT ON		EXIT	
F1     F2     F3     F4     F5							

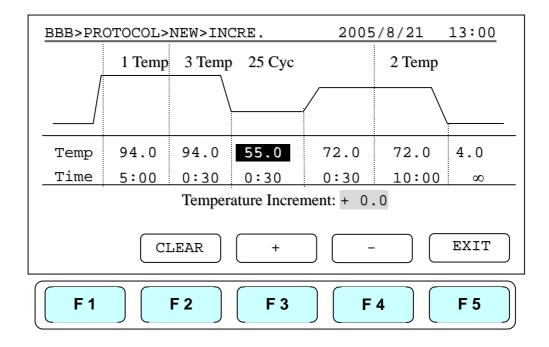
## **6.4.2** Incremental/Decremental Temperature and Time Settings

To increase or decrease the dwell time or temperature after each repeat you must have more than one cycle repeat. i.e. 55°C and a dwell time 40 seconds, you could decrement the second step by 5 seconds the second step would be 55°C and a dwell time of 35 seconds.

- 1. Place the cursor at the Temperature or Time values. Press **F3:INCRE**.
- 2. To select increment/decremental values. The screen will ask to input the increment values. Press F3: + or F4: to choose increment or decrement.
- 3. Enter your desired values and press **ENTER**. The graph will show the increment/decrement values.
- 4. Press **F1:ACCEPT** to accept the values or **F2:CLEAR** to re-enter the values.

To remove the Incremental/Decremental Temperature and Time settings, place the cursor in the temperature segment with "Incremental/Decremental Temperature and Time values". Select **F2:CLEAR** to clear the values. Select **F1:ACCEPT** will remove the incremental/Decremental Temperature setting and its symbol.

#### **Temperature Increment**



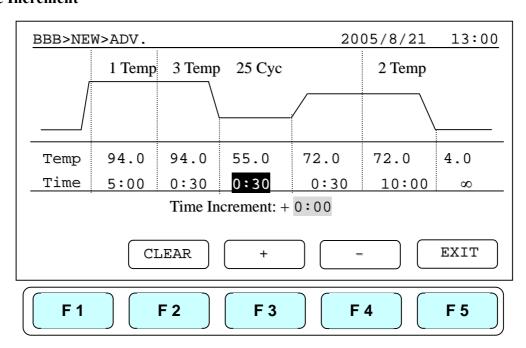
Max. Temperature incremental value: +/- 9.9 °C

Max. Time incremental value (minute:second): +/- 9:59

#### Note:

- 1. Temperature limits 4.0°C to 99.0°C. DO NOT exceed.
- 2. Only Multi-cycle segments will have incremental/decremental time or temperature function.

#### **Time Increment**



#### **6.4.3 Pause Setting**

Position your cursor on desired temperature segment. Press **F4:PAUSE** to add a pause action during operation. The "**Pause**" will appear on the Temperature Segment graph. **The pause will last for 10 minutes**, then the Protocol will resume the operation.

To remove the Pause setting, place the cursor under "P." Pause symbol. Press F4:PAUSE again will remove the Pause setting and its symbol.

## 6.5 Saving a Protocol

After all settings are entered, press **F1:SAVE** will store the protocol. Screen will Prompt "Please enter protocol name" A Protocol name is required to be entered.

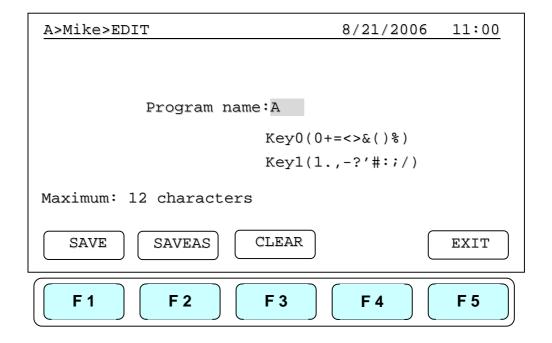
Max. Protocol name: 12 characters

## 7. Editing(Viewing) a Protocol

An editing Protocol can be saved under a new name (newly created Protocol) or under the same name (edited Protocol).

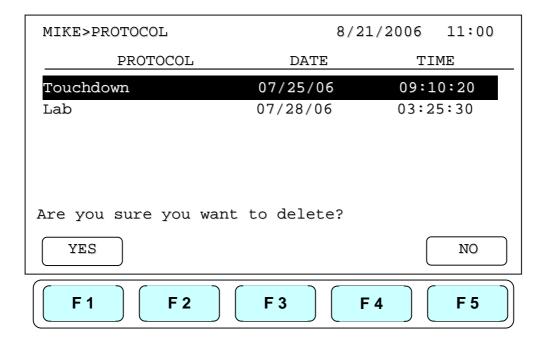
Under the User's Folder, choose the Protocol to be edited. Select **F3:EDIT** to edit the selected Protocol. This displays the existing Protocol and enables editing of the temperature segment and numerical values as shown below.

Please refer Chapter 6 Creating a New Protocol to edit the temperature segment and numerical values, and other advanced functions. Press F1:SAVE to save the edited Protocol under the original name or F2:SAVE A to as a new protocol.



## 8. Deleting a Protocol

- 1. An existing Protocol can be deleted under a User's Folder.
- 2. Under the User's Folder screen, choose a Protocol. Select **F4:DELETE** to delete the selected Protocol.
- 3. If **F4:DELETE** is selected the screen will prompt you "Are you sure you want to delete?" Press **F1:YES** to confirm the deletion. Press **F5:NO** to abort the deletion.

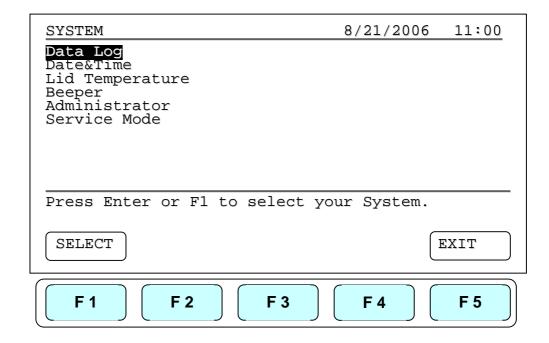


**Note:** Protocols in the Preset Protocols Folder can't be deleted, while Protocols in the Public Folder can be deleted by any user if not password protected.

## 9. System Setup

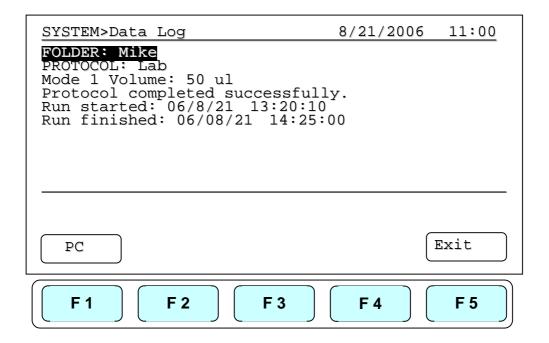
System Setup contains 7 functions:

- 1. Data Log: contains the history of the latest-run Protocol.
- 2. Date&Time: Users can change the Date and Time settings.
- 3. Lid Temperature: Users can choose the preferred lid temperature as default setting during running a Protocol.
- 4. Beeper: Users can turn on/off the audible beep.
- 5. Administrator: Users can delete unwanted Usernames and their Protocols.
- 6. Service Mode: is reserved for Service engineers.



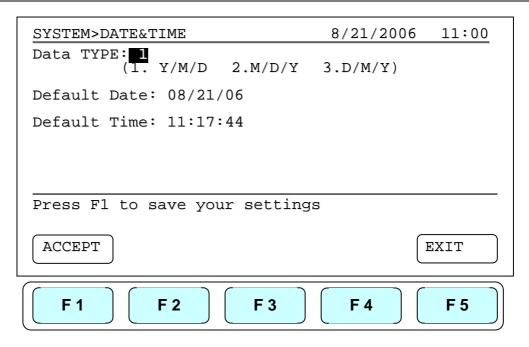
### 9.1 Data Log

The Data Log records a log of activity for the most recently run Protocol. Executing a new Protocol updates the history log by overwriting previous log. To export log to a PC a Hyper Terminal communication protocol must be installed. Hyper Terminal communication protocol comes free with Windows. Please call for Windows based link. Once installed to export information to your PC press **F1:PC** (upload reports to PC). Please refer Appendix D: Hyper Terminal and USB Driver Setup.



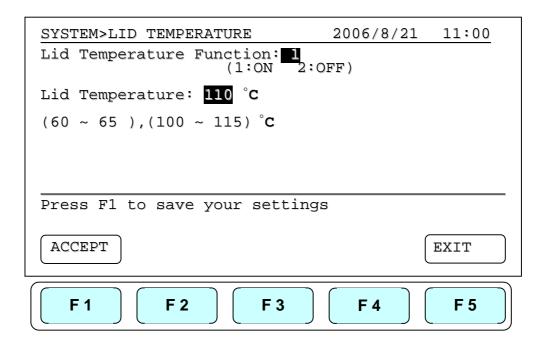
#### 9.2 Date & Time

Users can change the date type, default date and time of this unit by selecting Date&Time screen as shown below under SYSTEM screen. Please remember to press F1:ACCEPT to store your settings.



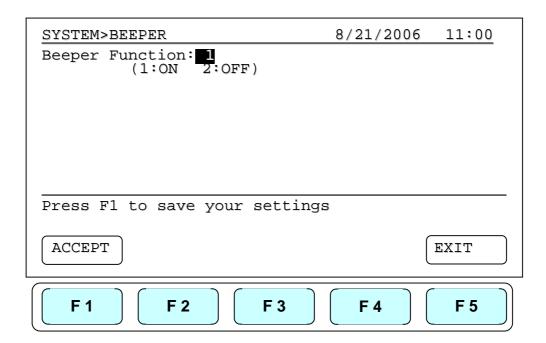
## 9.3 Lid Temperature

Users can change the temperature of lid of this unit by selecting Lid Temperature screen as shown below under SYSTEM screen. Please remember to press **F1:ACCEPT** to store your settings. Two temperature segements: 60~65 °C and 100~115 °C are available.



## 9.4 Beeper

Users can turn ON or OFF the sound of this unit by selecting the Beeper screen as shown below under SYSTEM screen. Please remember to press **F1:ACCEPT** to store your settings.



### 9.5 Administrator

The password of Administrator is "9600". The Administrator of this unit has rights to delete any User Folder and any Protocols inside a User's Folder.

#### 9.6 Service Mode

Only authorized service personnel have the password to enter Service Mode and perform necessary maintenance and repairs.

## 10. Maintenance and Troubleshooting

## 10.1 Cleaning the unit

Please ensure that no liquid is spilled onto or into the unit. In addition, periodically wipe it clean of dust and other residue that comes with normal operation of the unit. Use a soft, lint-free cloth and deionized water.

## 10.2 Cleaning the heated lid

Make sure the MultiGene is unplugged and cooled down. To clean the heated slide the lid back on the tracks until the front black pins align with the two slots, taking care that the rolleiflex cable is clear. Lift the lid from the front, (be careful of sharp edges) and flip up. Use mild detergents to clean material from the lid. A kimwipe<sup>TM</sup> dipped in 70% ethanol will help remove and residue from sealing tape. Make sure the lid is dry prior to lowering it into the tracks. Once the lid in secure in the tracks make sure the lid easily slides forward.

## 10.3 Replacing a Fuse

The fuse is located in the power socket module, just below the power connector. If the unit does not turn on when the power switch is turned on, then replace the fuse. To replace the fuse:

- 1. Disconnect the power cord from the unit.
- 2. Remove the fuse drawer with a small-blade screwdriver.
- 3. Pull the fuse out of the fuse socket and replace the fuses with one having the correct current rating.
- 4. For 100V-120V operation: Use 7.0A, 5 x 20mm, Glass Tube.
- 5. For 220 V- 240 V operation: Use 3.15A, 5 x 20 mm, Glass Tube.
- 6. Reinsert fuse into the fuse socket. Reinsert the fuse drawer.

## 10.4 Changing the heater block

- 1. Slide the lid to the furthest point back.
- 2. Remove the two plastic plugs and loosen and remove the tow screws holding the face plate.
- 3. Flip the face plate forward to gain access to the block.
- 4. Remove the two set screws holding the heating block.

- 5. Gently slide the heating block until the plug is exposed then disconnect.
- 6. Slide the new block into place and connect the plug.
- 7. Gently slide the block until the two screw holes are lined up.
- 8. Replace the two screws and plugs.
- 9. Shut the face panel and secure it with two screws.

## 11. Troubleshooting

Problem		Cause		Action
The display is off even when	1.	Power is not reaching the	1.	Check power source
power is switched on.		system.		voltage.
	2.	Power cord is not	2.	Reconnect the power
		plugged into the socket		cord.
		properly.	3.	Replace the power fuse.
	3.	Power fuse is blown out.	4.	Return the unit for
	4.	Block fuse is blown out.		service.
Can't reach 4°C.	1.	Operating temperature	1.	Operate the unit in a
		environment may be		environment temperature
		unsuitable.		between 15 to 30 °C.
	2.	Electronic cooling	2.	Return the unit for
		element may be damaged		service.
		or aged.		
Cycle time is too long	1.	Operating environment	1.	Operate the system in a
		temperature may be		temperature environment
		unsuitable.		between 15 to 30 °C.
	2.	Electronic cooling	2.	Return the unit for
		element may be damaged		service.
		or aged.	3.	Return the unit for
	3.	Faulty temp. sensor.		service.
Lid heater does not work.	1.	Lid heater is set off.	1.	Check Lid Temperature
	2.	Lid sensor problem		setting in System Mode.
			2.	Return the unit for
				service.
No key entry sound.	1.	Sound may currently be	1.	Check Beeper setting in
		set off.		System Mode.
	2.	Faulty keys or keypad	2.	Return the unit for
		wiring.		service.
The display goes off.	1.	Faulty backlight.	1.	Check the LCD contrast.

#### **MultiGene Thermal Cycler**

	2. Faulty LCD panel	2. Return the unit for
		service.
Display is too dark or light	Backlight brightness is not	Adjust Display Brightness
	adjusted properly.	Potentiometer.
Lid will not close.	1. Foreign matter, between	Remove the foreign object or
	lid heater and sample	matter.
	block.	
	2. Faulty lid lock	
	mechanism.	
Error message appears.	Refer to list of error	Check the nature of the error
	messages below.	and take the suggested
		actions.

## 11.1 Error Messages

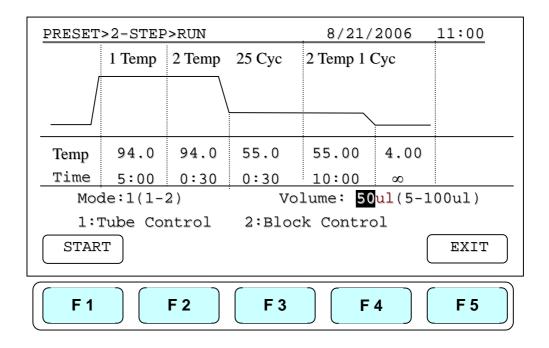
Message	Ca	iuse	Action
HEATER ERROR!	•	Lid temperature sensor problem.	Reboot the unit.
	•	Lid temperature exceeds 132 °C.	
	•	Lid temperature can't reach the set	
		temperature.	
BLOCK ERROR!	•	Block temperature sensor or heating	Cool down the room
		element problems.	temperature. Reboot the unit.
	•	The unit can't reach the set	
		temperature, because the room	
		temperature is too high.	
	•	The block temperature exceeds 108	
		°C.	
ROOM ERROR!	•	Room temperature sensor problem.	Reboot the unit
$ROOM > 30  ^{\circ}C$	•	The room temperature exceeds 30	Cool down the room
		°C.	temperature. Reboot the unit.
	•	Two running units are too close to	Remove any objects
		each other.	blocking the vents.
			Keep two running units at
			least 30cm from each other.

## **Appendix A: Technical specifications**

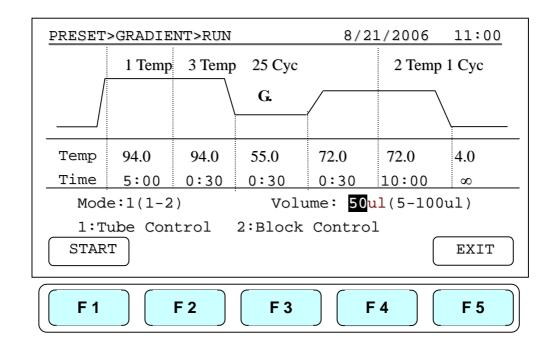
Model Name	TC9600-G	TC9600	TC6000-G	TC6000	
Sample Capacity	0.2ml x 96	tubes	0.5ml x 60 tubes		
Temperature Ranges	4 ~ 99.9	9 °C	4 ~ 99.9 °C		
Temperature Accuracy	+/- 0.5 °C ( 30	to 99.9 °C)	+/- 0.5 °C ( 30 to 99.9 °C)		
	+/- 2 °C ( 4 t	to 15 °C)	+/- 2 °C ( 4 to 15 °C)		
Temperature	+/- 0.5	°C	+/- 0.	5°C	
Uniformity					
Max. Temp.	3°C / 2	°C	3°C /	2 °C	
Increment/Decrement					
Rate					
Gradient Temperature	30 ~ 99 °C	N/A	30 ~ 99 °C	N/A	
	(Max. temp.		(Max. temp.		
	difference: 24 °C)		difference: 24 °C	)	
Max. Lid Temperature	100~115	5 °C	100~1	15 °C	
Protocol Capacity	100 se	ets	100	sets	
Operating Temperature	15 ~ 30 °C		15 ~ 30 °C		
Operating Humidity	20 ~ 80%	6 RH	20 ~ 80% RH		
Networking	1 x RS-232,	1 x USB	1 x RS-232, 1 x USB		
Power Supply	100 to 240V AC	C, 50/60 Hz,	100 to 240V AC, 50/60 Hz,		
	500V	A	500VA		
Dimensions (WxDxH)	24 x 25 x	42cm	24 x 25 x 42cm		
Weight (Net)	9 Kg	7	9 Kg		

## **Appendix B: Protocols in Default Folder**

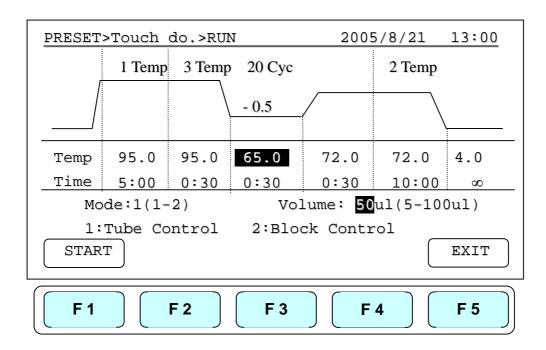
#### 2-Step



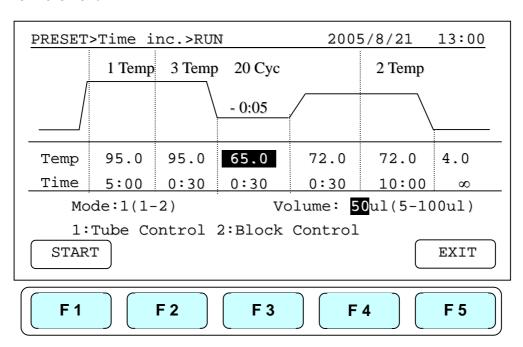
#### • Gradient



#### Touch down



#### **Time Increment**



## **Appendix C: CE Declaration**



#### **Labnet International Inc.**

31 Mayfield Avenue Edison, NJ 08837, U.S.A.

#### **Declaration of Conformity**

Product Name: MultiGene Gradient/Non-Gradient Thermal Cycler

Model Names: TC9600-G/TC-9600 / TC6000-G / TC6000

All models comply with the following European standards:

**EMC:** EN 61326 (Group 1, Class B)

**Safety:** EN 61010-1 and EN 61010-2-010

To the best of my knowledge and belief, these units conform to these standards.

Name: James McGuffick

Position: Quality Assurance Manager

Issue Date: 2006/10/4

# **Appendix D: Hyper Terminal and USB Driver Setup**

Users are required to purchase the USB or RS-232 cable to connect the MultiGene and the PC. For USB connection, users are required to install the USB driver.

#### **Hyper Terminal Setup:**

- 1. Click on the start tab of Windows and go to accessories.
- 2. Click the accessory tab.
- 3. Go to Communication tab and click
- 4. Click Hyper Terminal
- 5. You will be prompted by "default telnet program" select NO.
- 6. Name the connection link
- 7. Select the com port COM3
- 8. Port settings
  - a. Bits/sec 9600
  - b. Parity None
  - c. Stop bits 1
  - b. Flow control None

#### **USB Driver Installation:**

- 1. Place CD into computer select PL-2303-Driver on disc.
- 2. Follow install process, once program is installed click finished tab.
- 3. Connect the MiltiGene to your computer by the USB cable.
- 4. Click the start tab and go to Control Panel and double click.
- 5. Go to System icon and double click
- 6. In System select the Hardware tab.
- 7. In Hardware tab select Device manager.
- 8. Under ports select the Serial comport (COM 3)\*

# Appendix E: MultiGene Recommended Consumables

Consumables	Pack	Description	Catalog
	Size		Number
Plates			
TC96-NS-10	10	96 Well Polypropylene Clear	
		No Skirt	
TC96-NS-10	10	96Well Polypropylene Clear	
		Elevated skirt	
TCF8-02-C	20	0.2 ml 1 x 8 Tube Clear	
TCF8-02-A	20	0.2 ml 1 x 8 Tube assorted colors	
TCD8-02-C	20	0.2ml 1 x 8 domed Tube s clear	
TCD8-02-A	20	0.2 ml 1 x 8 domed Tube assorted colors	
Consumables	Pack	Description	Catalog
	Size		Number
Sealing Mats/Tape			
TC-96-MAT	20	Sealing Mat 96 well Microplate	
TC96-AS-100	100	Thermal Tape	
PCR-AS-200	100	Aluminum Sealing Tape	
Consumables	Pack	Description	Catalog
	Size		Number
Compression Mat			
TC96-CM-10	10	Silicone Compression Mat	

#### Sealing Tape

Clear sealing tape will seal 96 and 384 well Plates when used with Labnets compression mat this polypropylene film eliminates well to well contamination and cross-over in PCR applications

Functional Temperature range -40°C to +104°C Cat# TC96-TT

#### Sealing Tape

Aluminum sealing tape will seal 96 and 384 well Plates when used with Labnet's

compression mat this polypropylene film eliminates well to well contamination and cross-over in amplification applications. Ideal for light sensitive samples and its uniformly applied adhesive provides optimum well sealing

Functional Temperature range -80°C to +104°C Cat# TC-AS-100.

Silicone Compression Mat is used to seal 96 well plates when using the MultiGene Thermal Cycler heated lid function. These silicone mats can be cleaned and sterilized by either 10% hypochlorite solution and ddi water rinse, or by autoclaving at 121°C for 15 minutes.

Cat# TC96-CM-100